



I have had my ham licence for almost 60 years.

Since SteppIR first showed their early antenna at Dayton in 2003, I have been a proud and happy owner.

I am a devoted and very happy SteppIR owner and want to provide a few examples of what SteppIR has done to keep me that way.

Over the more than 20 years I have owned the SteppIR Yagi, I have had a need for several repairs including replacing or repairing several element housing units. One of these was broken by myself when lowering my tower, and one failed by old age.

When I contacted SteppIR for replacements in late 2022 I was advised that some improvements had been made to the 40/30 mhz dipole and was encouraged to upgrade. I took that advice. Since installing the replacements, my antenna has functioned as new.

I live in Queensland Australia in an area where cyclones (tornadoes) are not uncommon but have never had a problem due to weather. I did suffer some damage when living in Tasmania with a storm with extreme wind conditions. I changed the mounting of the antenna to its supporting mast as I found in very strong winds that the supplied U bolts would not hold it (they now use saddle clamps) and it would move a little, so I prepared a different support mechanism with commercial mast clamps which resolved that problem.

SteppIR is successful because their product is first rate, their service -now- is prompt and they are pleasant to deal with. I feel that I can rely on their advice when repairing faults or upgrading my antenna.

