



**LARRY G. PATTEN  
K9OQ**

“ I have been using the Steppir 4 element Yagi with the 40/30 loop dipole and 6m passive elements options, for a number of years! What a joy it is to not only run 1:1 SWR on 40 through six meters, but to also to be able to reverse the antenna electrically and create another Yagi at 180 degrees opposite direction – in 2 seconds. The bi-directional mode adds an entirely new experience to my operations. But recently, I found out why having a SteppIR product is so important. My measure of quality customer service is not how the company acts when things are going well – it’s how they respond when there are problems. Working with engineering manager Jeff Woehlert N7CID, and CEO John Mertel WA7IR was a pleasure – this team went to great lengths to get me back on the air when I recently had an issue. It was unbelievable to experience such genuine concern from the SteppIR team. At times I thought they were more driven to get me back up and running than I was! Jeff was emailing me constantly. John was always part of the conversation and as a result, my Yagi is now working like a charm! One word of caution I would give, is don’t try a shortcut solutions with others, if you are having any issues with your product – go directly to SteppIR for your support and they will take care of you like they did me. In having a SteppIR Yagi I get the very best performance, and thankfully, also the best support - that really is a dream come true.



” SteppIR Technical Support is now 100% in-house! Give us a call, we are here to help.

**PRODUCT INFORMATION / TECH SUPPORT / ORDERING**

**www.steppir.com 425-453-1910**